

# Friends and Family Test

In December 2014 we have to join the above scheme organised by **NHS England**. We will be asking you 2 questions and we would like you to answer both.

You can remain anonymous if you so wish.

The results will be displayed in the Practice, on our website and on NHS Choices website.

**Question 1: “We would like you to think about your recent experiences of our service and answer the following question -**

***How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?”***

The responses are: ‘Extremely Likely’; ‘Likely’; ‘Neither Likely nor Unlikely’; ‘Unlikely’; ‘Extremely Unlikely’; or ‘Don’t know’

**Question 2: “Do you like this sort of information being gathered? If we could change one thing about your care or treatment to improve your experience what would it be”**